

## Quality Policy Statement

This Quality Policy covers the following:

**“The management of design, construction, installation and fit out of new build and refurbishment of properties including joinery, fixtures, fittings and equipment.”**

Bayanix Limited remains dedicated to maintaining a comprehensive, integrated business management system that is based upon the BS EN ISO 9001:2015 quality management system model.

Our business management system has been developed to include a series of measurable performance targets that support the company’s core business and quality objectives and to provide the means to improve overall operational performance.

The policy is the direct concern of every employee, and we recognise that the policy cannot function without the support and co-operation of all involved, and as such we remind all employees that it essential to follow the company polies to ensure standards are maintained.

This approach is supported by understanding the context within which the business continues to operate, understanding all associated business risks and considering the needs and expectations of all interested parties.

In conjunction with the above, we are dedicated to carrying out effective root-cause analysis to ensure correct reasons behind any issues can be fully understood and enable us to establish the means to implement value-added, proactive solutions.

All members of staff understand their responsibility for ensuring that the company remains fully capable of adhering to all applicable Statutory and Regulatory duties which are necessary to support the company’s core business objectives & targets and the company’s business management system.

Our business management system forms a sound framework within which we have established the capability of readily and effectively identifying and developing opportunities for improvement through striving to establish and implement value-added, proactive solutions.

Everyone within our organisation is dedicated to ensuring that each of our clients remain fully satisfied with the construction services they have requested, and that their needs and expectations are fully and satisfactorily met.

We are dedicated to continually assessing all aspects of operational performance with a view to identifying any opportunities to help enhance our methods, our business operations and our processes, thus ensuring we can maintain the capability to continually improve, and meet and surpass our commitment towards providing total customer satisfaction.

This Quality Policy Statement is consistent with Company policies and will be available to members of the public and other interested parties on request.



**Neal Bailey**  
**Director**  
**Bayanix Limited**

Date: 14<sup>th</sup> April 2021

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Revision Date	14/04/2021	Next Review Date	April 2022